

Holly Chaffee, MSN, BSN, RN, President and CEO of Care Central VNA & Hospice, Inc. is proud to announce a 5 STAR rating for their Hospice Program, issued from the Centers for Medicare and Medicaid Services. Congratulations to Kelly Loescher, OTR/L, Hospice Officer and her team for the superior care they deliver.

This designation has been achieved based upon Family/Caregiver Survey Ratings in the following areas:

Communication with Family

Getting Timely Help

Treating Patient with Respect

Emotional and Spiritual Support

Help for Pain and Symptoms

Training Family to Care for Patient

Rating of the Hospice

Willingness to Recommend this Hospice

Out of 80 Hospice providers across Massachusetts, only 7 agencies are currently rated as 5- STAR. This places Care Central VNA & Hospice Inc.’s Hospice Program as within the top 8.7% in the State!